WESTMORLAND AND FURNESS LADO REFERRALS THRESHOLD MATRIX

This Referral Matrix has been produced by LADO colleagues in Greater Manchester and approved through the North West regional LADO network, of which the Westmorland and Furness LADO team are members. The matrix explains how intervention decisions are reached and may help when organisations and individuals need to make a referral.

Indicators Matrix LADO= Tiers 1-4					
Tier 1: Incident that does not need LADO input but may be a conduct issue. This would not need recording by LADO and should be recorded internally by the employer	Tier 2:Incident which might require LADO logging incident and 'No Further Action taken'. Employer should ensure this information is recorded internally.	Tier 3: Incident which requires consideration of referral to other agency such as police or Ofsted and requires an Allegations Management Strategy Meeting	Tier 4: incident which requires immediate suspension/ police referral/ arrest/ immediate action to protect child requiring a Section 47 strategy meeting or Allegations Management strategy meeting		
Complaint made by parent or carer or comment made by child that does not seem to have any corroborating evidence. There is no injury seen, or witness accounts do not corroborate the allegation, the manager confident this does not meet the threshold for a referral but is intending to investigate further.	Member of staff alleged to have acted or reacted in a way considered inappropriate but not harmful; parental or child complaint about such an incident, to outside agency eg. Ofsted, who have referred to LADO for further enquiries; allegation made but manager believes at this point they can deal with this internally and are checking with LADO for information	Allegation made which meets the threshold for referral to LADO under the LCPP and appears in the first instance to meet the threshold for referral to police. Such cases may not always involve serious injury to a child but present as a breach of the position of trust the professional or volunteer was in. A proportion of these types of	Allegation made with credible corroborating evidence, where a child has been injured or harmed. Behaviour by the professional or volunteer which is deemed to be extremely concerning towards the children they are caring for and requires immediate suspension. Allegation by a member of the		
In such cases the relevant manager may wish to have a consultation discussion with the LADO, and both can make a record of the discussion and agree it will be dealt with internally, in case further	only. This category also includes volunteers and professionals where there are domestic issues which require them to inform their line	referral may result in a 'no crime' outcome from police, but the allegations process must be followed as the referring information met the threshold.	professional/ volunteer's family which is so serious it requires immediate consideration by employer.		

information comes to light to question why no formal LADO referral was made. However no names will be used as this does not meet the threshold for a record about a named person to be kept. manager (for example a section 47 investigation at home) but the employer/manager is clear there are no risks presented by this person in their place of work.

These are incidents where an escalation to a police referral would be considered a disproportionate response.

These cases are likely to meet the threshold for a confidential record to be kept by the LADO, with the knowledge of the person concerned and their manager.

Sometimes these referrals do not immediately appear to have a criminal element but the reported actions mean that a regulatory body such as Ofsted, or the National Council for Teaching and Leadership, or HCPC, will need to be informed.

It is essential in these cases that there is a clear outcome and this is communicated to the professional/volunteer. These referrals can result in a note on future DBS checks and could have an impact on the professional/volunteer's future career.

Physical abuse

Examples could be: child objecting to a sanction imposed in school, describing an event to parent who then comes in to complain about how their child says they have been treated; but does not have all the information.

Young person in children's home involved in a confrontation and making accusations where there were several witnesses and there is an incident report that appears to

Examples could be: child accusing teacher of pushing them, when it appears they were being guided away from a situation (covered by 'Use of Reasonable Force' DfE 2013).

Nursery worker seen by parent to be pulling a child away from a situation, parent considers this is done roughly but professional claims it was to remove child from a confrontation where they may have Examples could be a credible disclosure by a child or young person that uses the word 'hit' or 'hurt'; yet there is no injury seen and no corroborating evidence of child's account.

Restraint that has caused an injury to the person being restrained.

An incident witnessed, where there is a physical exchange between staff and child or young person. It is

Child has clearly been injured or could have been injured as a direct result of the actions of a professional or volunteer.

Incident within the professional/ volunteers home life that is of high risk and high level of concern.

refute the child's account that they	been harmed/ may have harmed	unclear whether self defence or				
were harmed.	another child.	retaliation was involved. The matter needs full investigation.				
An allegation that is made second	Professional or volunteer accused of	_				
or third hand and facts are not	domestic violence assault on own					
clear, or the professional alleged to	children but there have never been					
have done this was not there at the	any concerns at work about					
time; or there is confusion about	him/her.					
the account.						
	Sexual	l abuse				
A school girl telling a friend, who tells the teacher, that another teacher 'makes her feel funny when he looks at her' but no other concerns or complaints expressed.	A professional or volunteer makes an inappropriate remark that appears on the surface to be naive rather than potentially grooming, or acts in a way that could be deemed unprofessional.	A very young child still requiring personal care/ nappy changing, indicates that a nursery worker touched him/her in the genital area A professional or volunteer has been sending inappropriate but not necessarily sexual, texts to young people he/she works with.	Professional or volunteer arranging to meet young person outside the work environment and asking them not to tell anyone; or making inappropriate contact through social media with sexual overtones.			
	Emotional abuse/ neglect					
A child with a history of challenging behaviour, alleging s/he feels bullied by a well respected member of staff.	Teacher under stress who is heard to shout inappropriately at the children one day towards the end of term. Childminder witnessed to ignore children crying and speak rudely to	A foster carer where there have been several complaints about poor practice and standards of care; children in their care who are not always clean or appropriately dressed, or seen to be treated in a	Making racist or derogatory remarks to a child or young person in the presence of witnesses.			

Concerns that family members of	them, but further context not	way that causes concern to				
the professional or volunteer may	known.	observing professionals.				
be involved in criminal activity.						
Suitability						
Low level domestic altercation at	Police share an incident Log with	Police share an incident report with	Police share a serious DV report			
home, children not present. Police	LADO re a low level domestic	LADO re a DV incident the perp was	with LADO section 47 assault from			
are called by the employee no	incident, children not present.	charged with physical assault on	alleged perp on another adult			
further action is taken the	Police are taking no further action	partner. Police are investigating the	within the home. The other adult is			
employee informs their employer	however informed LADO as they are	matter. The information should be	seriously injured. The alleged perp			
because they work with children.	aware the alleged perp works with	shared with the employer and a	works with children and has been			
	children. LADO takes no further	meeting convened for police to	released on police bail the incident			
The employer can record the	action but the employer should	share appropriate information with	did not involve children however			
information internally.	record the information internally.	the employer given that the	was deemed as serious assault.			
		employee works with children				
	Suggestio	on actions.				
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Managers to investigate further to	Investigate further with a clear view	Full referral to LADO and	Full referral to LADO and			
satisfy themselves this matter does	that this could be escalated to a full	consideration of what actions are	consideration what actions are			
not meet the threshold for a	LADO referral if more information	required under the procedures.	required under the procedures.			
referral outside the organisation,	comes to light.	This may or may not include referral	This will include referral to police.			
and identify any appropriate	If no further information is	to police.				
actions.	discovered, offer words of advice/					
	training and make a record of this					
	on the professional or volunteer's					
	personnel file.					